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The fact the public even needs to voice its opinion on the matter is ridiculous to me. I am sure there is more than one employee a part of the FCC who has experienced the poor customer service, monopolistic attitude, rising prices, and other bully spirited encounters with Comcast. My girlfriend and I recently moved and had to set up internet at a minimum since my girlfriend works from home and the cost of everything made more sense to add a cable package. We did everything we could to not use Comcast however, our budget would not allow for us to go with anyone but Comcast. So after much debate and pinching pennies, we realized our fate was to work with Comcast again. Upon trying to sign up on the internet we received an error, "Bad House Debt" which I have received in prior move-ins. This requires you to have to call in or visit the Comcast customer center (which can only rival one's local DMV of fun things to do). Conveniently after going through three different departments and representatives, "they were really sorry sir, but the internet promotions can only be processed on the internet. I can do everything in my power to attempt to wave some fees, otherwise my system won't allow for me to run that promotion. You will have to sign-up on-line to receive that deal." After a merry-go-round of, I can't sign-up on-line because your system is giving an error and him stating he can't process anything in his system, we succumbed to purchasing the package that was closest to the promotional offer. Something tells me that we are not the only one's to have these nightmarish experiences with Comcast and I hope the FCC can get this one right. PLEASE prevent others from having the experience of working with a company that rivals the mafia with their enforcer mentality. I would never wish these experiences on anyone, save maybe Comcast's management team so they can understand the difference between the highest bottom line and building a lasting relationship with their customers (which could give you that same high bottom line).

Sincerely,
Frustrated People across the country