

I have my own personal horror story of dealing with Time Warner Cable's customer service representatives so I know how terrible they are to deal with. I know people that are subjected to Comcast's service I have never heard anyone say anything positive about them. Everyday there are fresh stories of how awful these companies are and how far we lag behind virtually the rest of the world when it comes to both Internet speeds and the high cost we pay for such lousy service. It simply makes no sense to allow companies with an obvious disregard to their customers to merge and have such power over so many. Please add my voice to the multitude of others that are calling for this proposed merger to be denied. Thank you.