

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010> Study Area Code 532385
<015> Study Area Name MONROE TELEPHONE CO.
<020> Program Year 2015
<030> Contact Name: Person USAC should contact with questions about this data Donna Dillard
<035> Contact Telephone Number: 5418475135 ext.
<039> Contact Email Address: debi@monroete1.com

Received & Inspected

JUN 27 2014

FCC Mail Room

ANNUAL REPORTING FOR ALL CARRIERS 54.313 Completion Required 54.422 Completion Required

<100> Service Quality Improvement Reporting
<200> Outage Reporting (voice)
<210> Unfulfilled Service Requests (voice)
<300> Unfulfilled Service Requests (broadband)
<310> Detail on Attempts (voice)
<320> Unfulfilled Service Requests (broadband)
<330> Detail on Attempts (broadband)
<400> Number of Complaints per 1,000 customers (voice)
<410> Fixed 1.0
<420> Mobile 0.0
<430> Number of Complaints per 1,000 customers (broadband)
<440> Fixed 0.0
<450> Mobile 0.0
<500> Service Quality Standards & Consumer Protection Rules Compliance
<510> 532385or510.pdf
<600> Functionality in Emergency Situations
<610> 532385or610.pdf
<700> Company Price Offerings (voice)
<710> Company Price Offerings (broadband)
<800> Operating Companies and Affiliates
<900> Tribal Land Offerings (Y/N)?
<1000> Voice Services Rate Comparability
<1010> 532385or1010.pdf
<1100> Terrestrial Backhaul (Y/N)?
<1110>
<1200> Terms and Condition for Lifeline Customers
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

No. of Copies rec'd 04/ List ABCDE

<b>(100) Service Quality Improvement Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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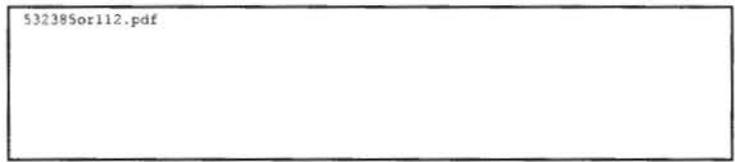
<010>	Study Area Code	532385
<015>	Study Area Name	MONROE TELEPHONE CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Derna Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	5418475135 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debi@monroetel.com

<110> Has your company received its ETC certification from the FCC? (yes / no)

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.



Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.


# MONROE TELEPHONE



**MONROE TELEPHONE COMPANY**  
**5 YEAR NETWORK IMPROVEMENT PLAN**  
**JULY 1, 2014**

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# INTRODUCTION

This document encompasses the 5 year network improvement plan prepared to meet the requirements of the FCC. It is in compliance with Part § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161). This document also incorporates further clarification identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the 5 year network improvement plan. The purpose of this report is to meet the requirements, as outlined above, for the information and use of the FCC and is not intended to be and should not be used by anyone other than this specified party and is not suitable for any other purpose.

Monroe Telephone Company has carefully developed this network improvement plan, concentrating on the delivery and continuation of a robust terrestrial network which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule. In certain situations (and as noted herein), the plan may also incorporate specific state requirements.

This plan also takes into consideration the uncertainty of the future funding levels of the Oregon Universal Service Fund. The outcome of current negotiations with the Oregon Public Utility Commission may have a significant impact on the state support funds received by the Company, which may result in necessary revisions to network improvement and investment as planned.

It is noted that this improvement plan has been carefully prepared, matching measured network deployment, improvement, and quality service levels with known financial implications of the Transformation Order upon the Company's support cash-flows. The uncertainty of such cash flows being received in future years as a result of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced yet realistic approach.

The environment in which the Company operates remains dynamic, not static. As a result, Monroe Telephone Company reserves the right to modify its plan in response to further regulatory decisions as adopted and as the implication upon the Company's financial viability in providing the required services and service level quality becomes known.

**Monroe Telephone Company will evaluate this plan on an annual basis and make changes as considered necessary. However, action may also be taken abruptly on the presented plan for both current and future years due to unforeseen events such as, but not limited to: changing economic conditions, catastrophic weather events, evolving regulatory conditions, changes in technology and/or changes in vendor-driven support of current and future network platforms, and as information or circumstances unknown at this time become known. This may result in support funds being shifted to projects not included herein. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.**

# OVERVIEW

Monroe Telephone Company is an Eligible Telecommunications Carrier (ETC) that provides High Cost supported services to approximately 794 customers in one exchange covering approximately 50 square miles.

Consistent with Commission requirements, this Network Improvement Plan addresses only Monroe Telephone Company's regulated eligible telecommunications carrier operations.<sup>1</sup> A detailed description of Monroe Telephone Company's plans for the provision of the supported services in the five-year period starting with January 2015 is provided herein.

Per the Universal Service Administrative Company (USAC), for the calendar year ended December 31, 2013, Monroe Telephone Company received a total of \$753,477 in High Cost funds. The breakdown of the funding for the year was as follows:

• High Cost Loop Support	\$351,879
• Interstate Common Line Support	273,732
• Connect America Fund-Intercarrier Compensation Support	144,084
• Local Switching Support	<u>(16,218)</u>
Total High Cost Support	<u>\$753,477</u>

All funds were used in 2013 to maintain, upgrade, and improve the Company's network, cover its operating expenses, and service debt obligations required to build regulated infrastructure and related necessary equipment in order to provide high quality service for both voice and broadband throughout its service area.

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<sup>1</sup>Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

# COMPANY OVERVIEW

Monroe Telephone Company is an independent, family-owned local exchange carrier providing telecommunications services within and around the city of Monroe, Oregon. The Company has one exchange and provides service to 794 subscribers over a geographic area of approximately 50 square miles.

The terrain surrounding Monroe includes rolling farmland, wooded hills, and small mountain ridges. The unfarmed areas are heavily wooded. These attributes make most of the area unsuitable for wireless point-to-point service.

The base economy of Monroe is rural-agrarian and was historically a farming and logging community. The logging industry has severely declined over the past 40 years while farming remains a challenging but relatively stable industry. Based on information from the US Census Bureau, the median household income for the City of Monroe is \$36,300. The Company provides lifeline service to an average of 35 subscribers per month.

Monroe Telephone Company's regulated network consists of approximately 40 trench miles of fiber connecting the central office through a Siemens EWSD switch to 10 remote DLC sites and 6,756 trench miles of copper plant serving 794 subscribers out of the Central Office and fiber-fed DLC sites.

As of December 31, 2013, Monroe Telephone Company served 794 voice subscribers over 50 square miles – a subscriber density of 15.88 subscribers per square mile. The company also served 531 broadband customers as of 12/31/2013.

Monroe Telephone Company was granted its first RUS loan of \$355,000 in 1974. Since that time, the Company has continued to partner with RUS to upgrade the Company's network to fiber-to-the-node and well as provide switching and equipment upgrades. This allows the Company to provide high quality and advanced telecommunications services to all subscribers within its exchange at just, reasonable, and affordable rates, as well as advance the availability of services to all customers, including low income subscribers, and increase access to telecommunications services throughout the community including schools, libraries, rural health care facilities, and law enforcement agencies.

Monroe Telephone Company has taken the responsibility to fulfill the telecommunications needs of its community, and in the process has also assumed the risk by committing to invest in the infrastructure necessary to meet universal service goals. The Company relies on the commitment of the FCC to maintain Universal Service to meet future debt service obligations to RUS, which are estimated in the next five years, assuming no additional debt, to be:

- 2015 \$280,450
- 2016 \$278,460
- 2017 \$235,720
- 2018 \$191,820
- 2019 \$139,070

As of December 31, 2013, the Company has the ability to provide 100% the of homes within the exchange the advertised minimum broadband speeds of 1.5MB down and 768MB up, and maximum speeds of 6MB down and 1MB up.

# ANCHOR INSTITUTIONS

Monroe Telephone Company provides high speed broadband to 100% of the anchor institutions within the exchange and including:

- Monroe School District  
365 North 5<sup>th</sup> Street  
Monroe, OR 97456  
541.847.6292
- Monroe Library  
668 Commercial Street  
Monroe, OR 97456  
541.847.5174
- Monroe City Hall  
664 Commercial Street  
Monroe, OR 97456  
541.847.5175
- Benton County Community Health Center-Monroe Health Center  
610 Dragon Drive  
Monroe, OR 97456  
541.847.5143
- Benton County Sheriff's Office-Monroe Substation  
672 Commercial Street  
Monroe, OR 97456  
541.847.5100
- Monroe Rural Fire Protection District  
680 Commercial Street  
Monroe, OR 97456  
541.847.5170

At this time, there are no other anchor institutions in the exchange without service. Monroe Telephone Company continues to monitor area growth and development, customer demand, and technological innovation to plan for future needs. The Company works closely with the City developers and the Benton County Economic Development in order to evaluate network improvement needs as well anticipate demand for increased broadband capacity.

## IMPROVEMENT PLANS BY YEAR (2015-2019 INCLUSIVE)

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a)(1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Detailed expenditures are summarized in the attached Excel worksheet. Where available, area and subscribers impacted by the improvements are identified in the worksheet.

- Network improvement expenditures identify the cost to provide services supported by the universal service funding mechanisms. In any case when a project involves expenditures for both regulated and non-regulated services, all non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and available for inspection.
- Costs are reported only for those service areas in which the Company is authorized to receive High Cost Support.

Due to the current uncertainty of the amounts of support funds the company may receive in future years, Monroe Telephone Company advises the Commission that the deployment of specific network improvement projects may be modified, and meeting projected service goals may be delayed, to accommodate the actual amount of support received.

### SUMMARY DISCUSSION OF IMPROVEMENT PLANS BY YEAR

Monroe Telephone Company will evaluate this plan on an annual basis and make changes as considered necessary. However, action may also be taken abruptly on the presented plan for both current and future years due to unforeseen events such as, but not limited to: changing economic conditions, catastrophic weather events, evolving regulatory conditions, changes in technology and/or changes in vendor-driven support of current and future network platforms, and as information or circumstances unknown at this time become known. This may result in support funds being shifted to projects not included herein. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

#### 2015

Computer Hardware: The Company anticipates needing to replace 2 office computers totaling \$5,000 in 2015, based on historical replacement terms of 5-7 years, which will be funded by operating cash flow.

Vehicles: The FTTH projects result in heavy wear and high use hours on our aging fiber installation vehicles. To meet FTTH project goals, the Company will need to replace 2 old and worn fiber installation vehicles with reliable used vehicles estimated to cost \$25,000 each (\$50,000 total), funded through operating cash flow.

CO Switching: CO Switching equipment requires annual upgrades to maintain high-quality service to subscribers and meet growing capacity demands. These upgrades of an estimated \$5,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

CO Transmission: The Company plans on purchasing Calix E7-2 Equipment estimated to cost \$25,000, for the CO in order to provide more capacity to subscribers and increase the ability to expand the FTTH throughout the exchange.

## 2015 continued

Cable and Wire Projects: The Company plans to blow fiber through existing conduit on Orchard Tract Road and Turner Road, Springhill Road and Priceview Drive, and the alley running on Commercial Street and Orchard Street to install FTTH drops. Total costs are estimated at \$25,000 for construction and labor and will be funded through operating cash flows. These projects will add an estimated 17,500 feet of fiber and have the ability to serve 99 homes/businesses and provide improved voice service as well as broadband speeds with a minimum of 10MB down and 2 MB up.

## 2016

Vehicles: In 2016, the Company plans on replacing one company service truck purchased in 2006. The vehicle being replaced currently has 145,000 miles on it and a new vehicle is necessary in order to ensure the safety of employees and maintain serviceable vehicles. Estimated costs for a reliable used vehicle with low miles are \$40,000 and will be funded through operating cash flow.

CO Switching: CO Switching equipment requires annual upgrades to maintain high-quality service to subscribers and meet growing capacity demands. These upgrades of an estimated \$5,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

CO Transmission: Annual maintenance and upgrades are required for CO Transmission equipment and cards in order to ensure continued high-quality service to customers through better density and performance. These upgrades of an estimated \$15,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

Cable and Wire Projects: The Company plans to blow fiber through existing conduit on Old River Road to install FTTH drops and plow 10,500 feet of conduit and fiber on Irish Bend Road for FTTH expansion. Total costs are estimated at \$60,000 for construction and labor and will be funded through operating cash flows. These projects will add a combined estimated 29,500 feet of fiber and have the ability to serve 31 homes/businesses and provide improved voice service as well as broadband speeds with a minimum of 10MB down and 2MB up.

## 2017

Computer Hardware: The Company anticipates needing to replace 1 front office computer in 2017 at an estimated cost of \$2,500, based on historical replacement terms of 5-7 years, which will be funded by operating cash flow.

CO Switching: CO Switching equipment requires annual upgrades to maintain high-quality service to subscribers and meet growing capacity demands. These upgrades of an estimated \$5,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

CO Transmission: Annual maintenance and upgrades are required for CO Transmission equipment in order to ensure continued high-quality service to customers through better density and performance. These upgrades of an estimated \$15,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

Cable and Wire Projects: The Company plans to blow fiber through existing conduit on Kyle Road and Alpine Road to install FTTH drops. Total costs are estimated at \$60,000 for construction and labor and will be funded through operating cash flows. These projects will add an estimated 16,600 feet of fiber and have the ability to serve 47 homes/businesses and provide improved voice service as well as broadband speeds with a minimum of 10MB down and 2MB up.

## 2018

CO Switching: CO Switching equipment requires annual upgrades to maintain high-quality service to subscribers and meet growing capacity demands. These upgrades of an estimated \$5,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

CO Transmission: Annual maintenance and upgrades are required for CO Transmission equipment in order to ensure continued high-quality service to customers through better density and performance. These upgrades of an estimated \$15,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

Cable and Wire Projects: The Company plans to continue the FTTH expansion project to meet service coverage goals. Specific areas have not been determined at this time but based on historical investment, total FTTH costs are estimated at \$30,000 for construction and labor and will be funded through operating cash flows.

## 2019

CO Switching: CO Switching equipment requires annual upgrades to maintain high-quality service to subscribers and meet growing capacity demands. These upgrades of an estimated \$5,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

CO Transmission: Annual maintenance and upgrades are required for CO Transmission equipment in order to ensure continued high-quality service to customers through better density and performance. These upgrades of an estimated \$15,000 will be funded through operating cash flow. Costs are estimated based on historical annual averages.

Cable and Wire Projects: The Company plans to continue the FTTH expansion project to meet service coverage goals. Specific areas have not been determined at this time but based on historical investment, total FTTH costs are estimated at \$30,000 for construction and labor and will be funded through operating cash flows.

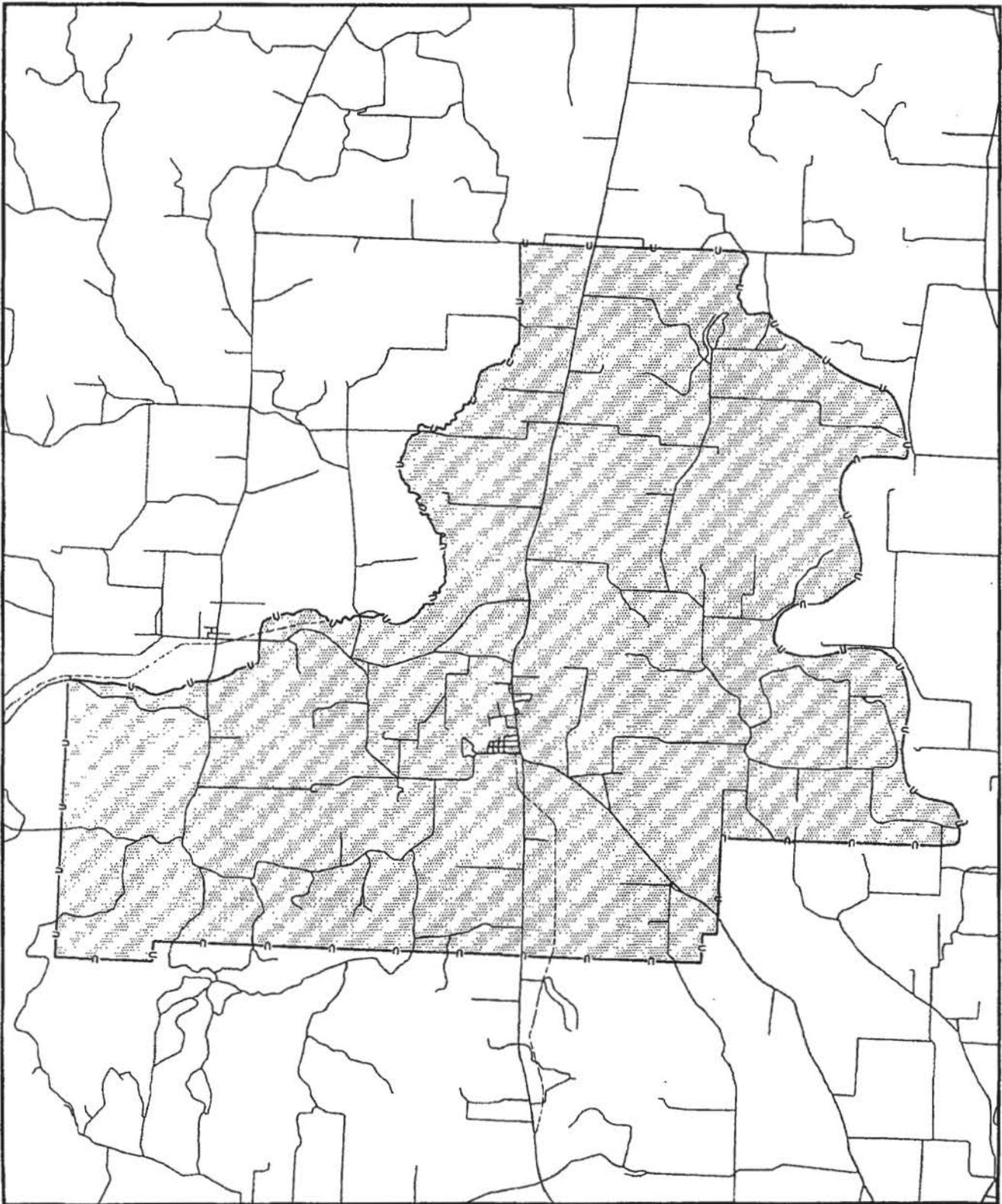












**Legend**

—U— EXCHANGE BOUNDARY

**Monroe Exchange**



**MONROE  
TELEPHONE  
COMPANY**



There were no requests for service from potential customers within the recipient's Service areas that were unfulfilled during the prior calendar year 2013.

**MONROE TELEPHONE COMPANY** attempted to provide service to those potential customers by: n/a

The number of complaints per 1000 connections in 2013 was 1.

Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

**MONROE TELEPHONE COMPANY** complies with the requirements of 47 CFT Part 64 Subpart U, Customer Proprietary Networks Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

**MONROE TELEPHONE COMPANY** complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

Broadband

**MONROE TELEPHONE COMPANY** follows the service standards noted in NECA Tariff # 5 and is committed to providing the highest quality service to its broadband customers.

Ability to Reroute Traffic Around Damaged Facilities:

**MONROE TELEPHONE COMPANY** has built redundant facilities to its connecting company/toll tandem. This redundant facility is in the form of a SONET ring with alternate physical facility between **MONROE TELEPHONE COMPANY** and CenturyLink, its interconnection to the Public Switched Telephone Network.

Capability to Manage Traffic Spikes Resulting From Emergency Situations:

**MONROE TELEPHONE COMPANY** has a TDM digital switch with load control which can give priority to emergency calls. In addition, by virtue of its software the switching fabric is virtually unblocking. Monroe's 794 customers has access to 169 trunks to the outside world, thereby enabling 169 simultaneous calls. **MONROE TELEPHONE COMPANY** takes no responsibility for the capabilities of Inter connected networks to manage traffic spikes resulting from emergency situations.

Back-up Power:

MONROE TELEPHONE COMPANY has the following back-up power capabilities:

Switches – stand alone and/or host

Switch Site:	1
Emergency power:	yes
Battery power:	yes

Remote Central Offices:

Remote Office:	10
Emergency power:	yes
Battery power:	yes

Remote Office:	no
Emergency power:	no
Battery power:	no

Subscriber carrier locations:

Sites w/batteries	Hours of Battery reserve time
Old River Rd	8
Dawson Rd	8
Stow Pit Rd	8
McFarland Rd	8
Schultz Rd	8
East Ingram Isl Rd	8
Coon Rd	8
Cherry Ck Rd	8
Bellfountain Rd	8
Territorial Hwy	8

Network Interface Devices(NIDs)

MONROE TELEPHONE COMPANY has 794 customers with metallic (copper) connections to the Central Office and there NIDs are powered from the Central Office.

MONROE TELEPHONE COMPANY has 2 customers with non-metallic (fiber optic) connections to the Central Office. These customers' NIDs are battery powered in case of emergency. The batteries are rated to last 8 hours with no use and 4 hours with constant use.













(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532305
<015> Study Area Name	MONROE TELEPHONE CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Donna Dillard
<035> Contact Telephone Number - Number of person identified in data line <030>	5418475135 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debi@monroetal.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

532385or1010.pdf

LOCAL SERVICE

RESIDENTIAL SERVICE

Monroe Telephone Company is a quality telecommunications service provider who provides basic and enhanced services at reasonable rates within its service territory. Basic service are offered at the following rates:

**Monthly Service Charge Range:**

Single Party Residence Line                    \$11.69

Single Party Business Line                    \$16.99

Federal Subscriber Line Charge                \$6.50

\* single line ( includes voice grade, local, interexchange, and operating access.)

(1100) No Terrestrial Backhaul Reporting Data Collection Form  
ECC Form 483  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532385
<015>	Study Area Name	MONROE TELEPHONE CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Donna Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	5418475135 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debi@monroetel.com

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers  
 Lifeline Data Collection Form  
 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	532385
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<035> Contact Telephone Number - Number of person identified in data line <030>	5418475135 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debi@monroetel.com

532385or1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

Monroe Telephone Company is a quality telecommunications service provider who provides basic and enhanced services at reasonable rates within its service territory. Basic service are offered at the following rates:

**Monthly Service Charge Range:**

Single Party Residence Line.....	\$11.69
Single Party Business Line.....	\$16.99
Federal Subscriber Line Charge.....	\$ 6.50

\*single line (includes voice grade, local, interexchange, and operating access.)

**Directory Assistance**

\*Monthly allowance of three (3) Directory Assistance calls per line. You may request two (2) listings per call. Each additional directory listing call is 85 cents.

**Touch-tone Service**

\*(Touch-tone Service is provided as part of the local service rate.)

**Toll Blocking**

\*(Available at no charge for low-income customers that qualify.)

**Emergency 9-1-1 Services**

\*Surcharges for 9-1-1 services are assessed according to government assessments.

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Monroe subscriber, are free to choose their own usage plans through IXC that serve Monroe.

FOR RECEIPT STAMP

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)  
AND LINK UP PROGRAM

N

OREGON TELEPHONE ASSISTANCE PROGRAM (LIFELINE OR OTAP)

Lifeline provides for a discount against the recurring monthly rate for the provision of local residential service for certain low income customers. Lifeline, and Link Up are joint State and Federal Programs pursuant to 47 C.F.R. Subpart E, §54. In order to be eligible for Lifeline, subscribers must meet the requirements for the Oregon Telephone Assistance program as defined in OAR 860-033-0030.

Lifeline subscribers may subscribe to toll blocking at no extra charge. Toll blocking is a service provided that allows OTAP recipients to elect not to allow the completion of outgoing toll calls from their telecommunications circuit (OAR 86-033-0005(9)). Lifeline subscribers who subscribe to toll blocking will not be required to pay service deposits in order to initiate service.

Lifeline subscribers will not be disconnected for non-payment of toll charges, regardless of whether toll blocking is activated on their service. Partial payments received from Lifeline subscribers will be first applied to local service and then to toll charges.

Lifeline will not be furnished with Foreign Exchange service.

The following services are included in Lifeline:

- Single party, voice grade access to the Public Switched Network
- Access to emergency services
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll Blocking



The discount will begin with the date the company receives a valid application form the customer or when new service is established for a qualifying customer. The discount will be prorated from the effective date of the customer's application. The discount is applicable only to one access line at a residential customer's principal residence.

N

ADVICE NO. 44

ISSUED December 1997

ISSUED BY Monroe Telephone Company

EFFECTIVE January 1, 1998

TITLE [Signature]

PRESIDENT

(2000) Price Cap Carrier Additional Documentation  
 Data Collection Form  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 483  
 OMB Control No. 3050-0986/OMB Control No. 3050-0819  
 July 2013

<010>	Study Area Code	532385
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<030>	Contact Name - Person USAC should contact regarding this data	Donna Dillard
<035>	Contact Telephone Number - Number of person identified in data line <030>	5418475335 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debi@monroetel.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

- Incremental Connect America Phase I reporting
  - <2010> 2nd Year Certification (47 CFR § 54.313(b)(1))
  - <2011> 3rd Year Certification (47 CFR § 54.313(b)(2))
- Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))
  - <2012> 2013 Frozen Support Certification
  - <2013> 2014 Frozen Support Certification
  - <2014> 2015 Frozen Support Certification
  - <2015> 2016 and future Frozen Support Certification
- Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))
  - <2016> Certification Support Used to Build Broadband
- Connect America Phase II Reporting (47 CFR § 54.313(e))
  - <2017> 3rd year Broadband Service Certification
  - <2018> 5th year Broadband Service Certification
  - <2019> Interim Progress Certification
  - <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Using Required Information

<010> Study Area Code 532385  
 <015> Study Area Name HONROE TELEPHONE CO.  
 <020> Program Year 2015  
 <030> Contact Name - Person USAC should contact regarding this data Donna Dillard  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5418475115 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> dd@honroetel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))   
 Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))   
 Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No)  Yes  No  
 (3014) If yes, does your company file the RUS annual report (Yes/No)  Yes  No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)   
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation   
 Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)  Yes  No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications   
 (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,   
 (3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.   
 (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information   
 Name of Attached Document Listing Required Information

USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential. BORROWER NAME Monroe Telephone Company  (Prepared with Audited Data)
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INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.	PERIOD ENDING December, 2013	BORROWER DESIGNATION OR0537
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**CERTIFICATION**

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

**ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.**

**DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII**  
 (Check one of the following)

All of the obligations under the RUS loan documents have been fulfilled in all material respects.

There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

\_\_\_\_\_ John Dillard \_\_\_\_\_ 3/28/2014 \_\_\_\_\_  
 DATE

**PART A. BALANCE SHEET**

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents	93,773	91,535	25. Accounts Payable	306,419	116,956
2. Cash-RUS Construction Fund	8	8	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt	367,356	379,094
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable	32,170	38,498	32. Income Taxes Accrued		
b. Other Accounts Receivable	129,933	164,910	33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities	45,857	58,946
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	719,632	554,996
6. Material-Regulated	16,923	16,923	<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	1,189,918	906,079
8. Prepayments	5,080	7,368	37. Funded Debt-RTB Notes	357,199	287,801
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)	277,887	319,242	39. Funded Debt-Other	1,139,688	1,178,146
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on LT Debt		
a. Rural Development	11,258	0	42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt	7,408	1,158
b. Nonrural Development	61,048	53,212	46. Total Long-Term Debt (36 thru 45)	2,694,213	2,373,184
13. Nonregulated Investments	512,237	447,264	<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets	89,000	88,400	47. Other Long-Term Liabilities		
15. Deferred Charges	136,026	126,310	48. Other Deferred Credits	3,626,812	3,405,448
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	809,569	715,186	50. Total Other Liabilities and Deferred Credits (47 thru 49)	3,626,812	3,405,448
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom, Plant-in-Service	7,289,567	12,340,070	51. Cap. Stock Outstand. & Subscribed	18,699	18,699
19. Property Held for Future Use			52. Additional Paid-in-Capital	0	0
20. Plant Under Construction	5,310,339	128,923	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation	5,556,747	6,050,507	55. Other Capital		
23. Net Plant (18 thru 21 less 22)	7,043,159	6,418,486	56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins	1,071,259	1,100,587
	8,130,615	7,452,914	58. Total Equity (51 thru 57)	1,089,958	1,119,286
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	8,130,615	7,452,914

Total Equity = 15.02% of Total Assets

USDA-RUS

BORROWER DESIGNATION

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

OR0537

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

**PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS**

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	180,550	170,121
2. Network Access Services Revenues	1,522,613	1,494,134
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	327,302	93,170
5. Miscellaneous Revenues	16,265	340,128
6. Uncollectible Revenues	0	0
7. Net Operating Revenues (1 thru 5 less 6)	2,046,730	2,097,553
8. Plant Specific Operations Expense	729,962	738,847
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	35,257	6,413
10. Depreciation Expense	410,820	364,987
11. Amortization Expense		
12. Customer Operations Expense	183,980	157,117
13. Corporate Operations Expense	419,689	402,906
14. Total Operating Expenses (8 thru 13)	1,779,708	1,670,270
15. Operating Income or Margins (7 less 14)	267,022	427,283
16. Other Operating Income and Expenses		
17. State and Local Taxes	13,600	23,800
18. Federal Income Taxes	42,600	77,000
19. Other Taxes	78,580	78,026
20. Total Operating Taxes (17+18+19)	134,780	178,826
21. Net Operating Income or Margins (15+16-20)	132,242	248,457
22. Interest on Funded Debt	133,021	120,163
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	133,021	120,163
27. Nonoperating Net Income	135,501	82,321
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	(165,098)	(199,051)
31. Total Net Income or Margins (21+27+28+29+30-26)	(30,376)	11,564
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year	1,101,635	1,089,958
34. Miscellaneous Credits Year-to-Date		17,764
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	1,071,259	1,119,286
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)	0	0
44. Annual Debt Service Payments	542,559	516,765
45. Cash Ratio [(14+20-10-11) / 7]	0.7347	0.7075
46. Operating Accrual Ratio [(14+20+26) / 7]	1.0004	0.9388
47. TIER [(31+26) / 28]	0.7716	1.0962
48. DSCR [(31+26+10+11) / 44]	0.9464	0.9512

USDA-RUS

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0537

PERIOD ENDED

December, 2013

**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Monroe	16.99	11.69	153	641	794	70.15	27.24
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			153	641	794	70.15	27.24
No. Exchanges	1						

USDA-RUS

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0537

PERIOD ENDED

December, 2013

**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

**4. BROADBAND SERVICE**

**Details on Least Expensive Broadband Service**

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Monroe	794	531	355	1,500	768	34.95	StandAlone	DSL
<b>Total</b>	<b>794</b>	<b>531</b>						

USDA-RUS  
**OPERATING REPORT FOR  
 TELECOMMUNICATIONS BORROWERS**

BORROWER DESIGNATION  
 OR0537  
 PERIOD ENDING  
 December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

**PART D. SYSTEM DATA**

1. No. Plant Employees 4	2. No. Other Employees 7	3. Square Miles Served 50	4. Access Lines per Square Mile 15.88	5. Subscribers per Route Mile 11.32
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**PART E. TOLL DATA**

1. Study Area ID Code(s) a. 802008 b. c. d. e. f. g. h. i. j.	2. Types of Toll Settlements (Check one)			
	Interstate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis	
	Intrastate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis	

**PART F. FUNDS INVESTED IN PLANT DURING YEAR**

1. RUS, RTB, & FFB Loan Funds Expended	87,312
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	
6. Salvaged Materials	
7. Contribution in Aid to Construction	178,307
8. Gross Additions to Telecom. Plant (1 thru 7)	265,619

**PART G. INVESTMENTS IN AFFILIATED COMPANIES**

INVESTMENTS  (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	Current Balance (f)
	1. Investment in Affiliated Companies - Rural Development	6,127	(17,385)	854,699	(854,699)
2. Investment in Affiliated Companies - Nonrural Development					

USDA-RUS  
**OPERATING REPORT FOR  
 TELECOMMUNICATIONS BORROWERS**

BORROWER DESIGNATION  
 OR0537

PERIOD ENDING  
 December, 2013

**PART H. CURRENT DEPRECIATION RATES**

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

YES     NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	10.20%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	7.50%
5. Land and support assets - Buildings	5.00%
6. Land and support assets - Furniture and Office equipment	6.00%
7. Land and support assets - General purpose computers	15.00%
8. Central Office Switching - Digital	7.80%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	12.80%
13. Information origination/termination - Station apparatus	11.45%
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	9.50%
19. Cable and wire facilities - Aerial cable - Metal	5.80%
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	6.60%
24. Cable and wire facilities - Buried cable - Fiber	4.80%
25. Cable and wire facilities - Conduit systems	4.80%
26. Cable and wire facilities - Other	

USDA-RUS		BORROWER DESIGNATION OR0537
<b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>		PERIOD ENDED December, 2013
INSTRUCTIONS – See help in the online application.		
<b>PART I – STATEMENT OF CASH FLOWS</b>		
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	93,781
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
2.	Net Income	11,564
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>		
3.	Add: Depreciation	364,987
4.	Add: Amortization	0
5.	Other (Explain) Non-reg depreciation, recognition of deferred ARRA BIP revenue, change in deferred taxes	108,660
<i>Changes in Operating Assets and Liabilities</i>		
6.	Decrease/(Increase) in Accounts Receivable	(41,305)
7.	Decrease/(Increase) in Materials and Inventory	0
8.	Decrease/(Increase) in Prepayments and Deferred Charges	7,428
9.	Decrease/(Increase) in Other Current Assets	0
10.	Increase/(Decrease) in Accounts Payable	(189,463)
11.	Increase/(Decrease) in Advance Billings & Payments	0
12.	Increase/(Decrease) in Other Current Liabilities	13,089
13.	Net Cash Provided/(Used) by Operations	274,960
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
14.	Decrease/(Increase) in Notes Receivable	0
15.	Increase/(Decrease) in Notes Payable	0
16.	Increase/(Decrease) in Customer Deposits	0
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	(309,291)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	(221,364)
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	0
20.	Less: Payment of Dividends	0
21.	Less: Patronage Capital Credits Retired	0
22.	Other (Explain) additional paid in capital, gross up BIP grant activity	512,321
23.	Net Cash Provided/(Used) by Financing Activities	(18,334)
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
24.	Net Capital Expenditures (Property, Plant & Equipment)	130,913
25.	Other Long-Term Investments	84,067
26.	Other Noncurrent Assets & Jurisdictional Differences	600
27.	Other (Explain) recognition of regulated BIP grant revenues, proceeds from redemption of other investments	(474,444)
28.	Net Cash Provided/(Used) by Investing Activities	(258,864)
29.	Net Increase/(Decrease) in Cash	(2,238)
30.	Ending Cash	91,543

Revision Date 2010

<p>USDA-RUS</p> <p>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	<p>BORROWER DESIGNATION</p> <p>OR0537</p>
<p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>	<p>PERIOD ENDED</p> <p>December, 2013</p>
<p>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	

<p>USDA-RUS</p> <p>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	<p>BORROWER DESIGNATION</p> <p>OR0537</p>
<p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>	<p>PERIOD ENDED</p> <p>December, 2013</p>
<p>CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</p>	

Certification Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 JULY 2013
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<010> Study Area Code	532385
<015> Study Area Name	MONROE TELEPHONE CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Donna Dillard
<035> Contact Telephone Number - Number of person identified in data line <030>	5418475135 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debi@monroetel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MONROE TELEPHONE CO.
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 06/25/2014</span>
Printed name of Authorized Officer:	Donna Dillard
Title or position of Authorized Officer:	Secretary/Treasurer
Telephone number of Authorized Officer:	5418475135 ext.
Study Area Code of Reporting Carrier:	532385 <span style="float: right;">Filing Due Date for this form: 07/01/2014</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification Agent/Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532385
<015> Study Area Name	MONROE TELEPHONE CO.
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Donna Dillard
<035> Contact Telephone Number - Number of person identified in data line <030>	5418475135 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	debi@monroetel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Donna M. Dillard, being of lawful age and duly sworn, on my oath, state that I am the Secretary/Treasurer of Monroe Telephone Company and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the requirements of the Federal Communications Commission, 47 C.F.R. § 54.314, Monroe Telephone Company hereby certifies to the Public Utility Commission of Oregon that it is eligible to receive federal high-cost support for the program years cited.

I attest that all federal high-cost support provided to Monroe Telephone Company in Oregon was used in the preceding calendar year (2013) and will be used in the coming calendar year (2015) only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

DATED this 26 day of June, 2014.

By: Donna M. Dillard

Its: Secretary/Treasurer

SUBSCRIBED AND SWORN to before me this 26 day of June, 2014.

Sharon L. Flory

Notary public in and for the State of Oregon

My Commission Expires: Dec 13, 2015

