

Tim McCallion  
President – Verizon California Inc.



2535 Hillcrest Drive, CAM21GC  
Newbury Park, CA 91320

Phone 805 498-3653  
tim.mccallion@verizon.com

December 13, 2013

Mr. Bill Saulque  
Chairperson  
Benton Paiute Reservation  
25669 Highway 6, PMB - I  
Benton, CA 93512

Dear Mr. Saulque:

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting at a convenient location for you and other members of your tribal government. Please reply to Brad Wright at [brad.wright@verizon.com](mailto:brad.wright@verizon.com), or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that tribal leadership is aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon California Inc. Through this program, local service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link Up program.

In order to qualify for tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that you participate in certain government

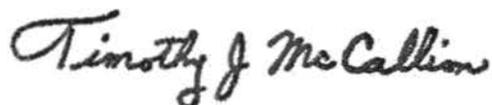
assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

The Lifeline program is limited to one discount per household and is nontransferable. Therefore, customers are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another communications provider. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine, imprisonment, or may be barred from the program.

To order tribal Lifeline in your area, you may download an application for Lifeline service at [www.verizon.com/lifeline](http://www.verizon.com/lifeline) or contact Verizon at 1 800 VERIZON. To find out more information, you may also call the Universal Service Administration Company (USAC) which administers Lifeline for the FCC by calling (888) 641-8722 or by accessing their website at [www.LifelineSupport.org](http://www.LifelineSupport.org).

We look forward to seeing you and your tribal leaders soon.

Sincerely,

A handwritten signature in black ink that reads "Timothy J. McCallion". The signature is written in a cursive style with a large, stylized 'T' and 'M'.

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President, Verizon California Inc.

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President – Verizon California Inc.



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December 13, 2013

Mr. Richard Smith  
Chairperson  
Laytonville Rancheria Cahto Tribal Executive Committee  
P.O. Box 1239  
Laytonville, CA 95454

Dear Mr. Smith:

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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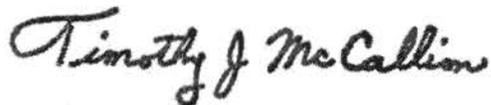
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tim.mccallion@verizon.com

December 13, 2013

Mr. Emilio Valencia  
Chairperson  
Stewarts Point Rancheria  
1420 Guerneville Road Suite 1  
Santa Rosa, CA 95403

Dear Mr. Valencia:

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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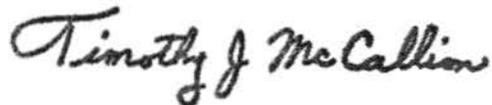
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December 13, 2013

Mr. Kenneth Wright  
Chairperson  
Round Valley Reservation  
77826 Covelo Road  
Covelo, CA 95428

Dear Mr. Wright:

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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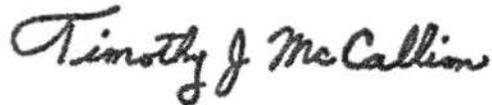
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Tim McCallion  
President, Verizon California Inc.

Date: 6/18/2014

Name of companies covered by this Certification: GTE California

I, Margaret Serjak, an officer of the reporting carrier, certify that the voice service rates for the Verizon entity listed above is less than two standard deviations above the applicable national average urban rate for voice service, as required in 47 C.F.R. § 54.313(a)(10).

Name of signatory: Margaret Serjak

Title of signatory: Region President, California

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	542302
<015> Study Area Name	VERIZON CA (CONTEL)
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Alan J. Buzacott
<035> Contact Telephone Number: Number of the person identified in data line <030>	2025152595 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	alan.buzacott@verizon.com

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313</b>	<b>54.422</b>
	<b>Completion Required</b>	<b>Completion Required</b>

			(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; width: 300px; height: 50px;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	98	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	542302ca330.pdf <div style="border: 1px solid black; width: 300px; height: 50px;"></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<410> Fixed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<420> Mobile	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<450> Mobile	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<510> 542302ca510.pdf <div style="border: 1px solid black; width: 300px; height: 50px;"></div> (attached descriptive document)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<610> 542302ca610.pdf <div style="border: 1px solid black; width: 300px; height: 50px;"></div> (attached descriptive document)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	<input checked="" type="radio"/> <input type="radio"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010> 542302ca1010.pdf <div style="border: 1px solid black; width: 300px; height: 50px;"></div> (attach descriptive document)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	<input checked="" type="radio"/> <input type="radio"/> (if not, check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>





(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<d>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	ALPAUGH		FR					
CA	BARSTOW		FR					
CA	BENTON		FR					
CA	BERENDMESA		FR					
CA	BIG PINE		FR					
CA	BIGBEAR CY		FR					
CA	BIGBEAR LK		FR					
CA	BISHOP		FR					
CA	BORON		FR					
CA	BRIDGEPORT		FR					
CA	BRSW YERM		FR					
CA	BUTTONWLLW		FR					
CA	CALIFORNCY		FR					
CA	CAZADERO		FR					
CA	CLEMENTS		FR					
CA	CLFRNHTSPG		FR					
CA	CLFX WEMR		FR					
CA	COLFAX		FR					
CA	CORCORAN		FR					
CA	COVELO		FR					
CA	CROWLEY LK		FR					

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 <039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date   
 <702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	CUYAMA		FR					
CA	DOS PALOS		FR					
CA	EL MIRAGE		FR					
CA	EXETER		FR					
CA	FARMINGTON		FR					
CA	FORT IRWIN		FR					
CA	GARBERVL		FR					
CA	GILROY		FR					
CA	GLENNVILLE		FR					
CA	HAYFORK		FR					
CA	HOOPA		FR					
CA	INDEPNDNCE		FR					
CA	INYOKERN		FR					
CA	JUNE LAKE		FR					
CA	KERVILLE		FR					
CA	KNIGHTSLDG		FR					
CA	LAYTONVL		FR					
CA	LEE VINING		FR					
CA	LEGGETT		FR					
CA	LEMON COVE		FR					
CA	LENWOOD		FR					

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CA	LINDEN		FR	████	████	████	████	████
CA	LKISABELLA		FR	████	████	████	████	████
CA	LONE PINE		FR	████	████	████	████	████
CA	LOST HILLS		FR	████	████	████	████	████
CA	LUCERNEVLY		FR	████	████	████	████	████
CA	MAD RIVER		FR	████	████	████	████	████
CA	MAMMOTHLKS		FR	████	████	████	████	████
CA	MANTECA		FR	████	████	████	████	████
CA	MCFARLAND		FR	████	████	████	████	████
CA	MCKITTRICK		FR	████	████	████	████	████
CA	NEWBERRY		FR	████	████	████	████	████
CA	OLANCHA		FR	████	████	████	████	████
CA	ORLEANS		FR	████	████	████	████	████
CA	PARKFIELD		FR	████	████	████	████	████
CA	PIERCY		FR	████	████	████	████	████
CA	PINE CREEK		FR	████	████	████	████	████
CA	RANDBURG		FR	████	████	████	████	████
CA	RIDGECREST		FR	████	████	████	████	████
CA	RIPON		FR	████	████	████	████	████
CA	ROBBINS		FR	████	████	████	████	████
CA	RUNNINGSPG		FR	████	████	████	████	████

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CA	SAN MIGUEL		FR					
CA	SANGER		FR					
CA	SANJOAQUIN		FR					
CA	SNELLING		FR					
CA	SUMMIT VLY		FR					
CA	TAFT		FR					
CA	TIVYVALLEY		FR					
CA	TMCV SERN		FR					
CA	TMCV TMCV		FR					
CA	TRONA		FR					
CA	VICTORVL		FR					
CA	VTVL ADLN		FR					
CA	VTVL APVY		FR					
CA	VTVL HSPR		FR					
CA	WEAVERVL		FR					
CA	WELDON		FR					
CA	WHITETHORN		FR					
CA	WILLOW CRK		FR					
CA	WRIGHTWOOD		FR					
CA	WRWD PHLN		FR					
CA	SEA RANCH		FR					





**(800) Operating Companies****Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon California Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon California Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Verizon New England Inc.	115112	Verizon
	Verizon New England Inc.	585114	Verizon
	Verizon New York Inc.	155130	Verizon
	Verizon New Jersey Inc.	165120	Verizon
	Verizon Pennsylvania LLC	175000	Verizon
	Verizon North LLC	170169	Verizon
	Verizon North LLC	170170	Verizon
	Verizon North LLC	170201	Verizon
	Verizon Maryland LLC	185030	Verizon
	Verizon Virginia LLC	195040	Verizon
	Verizon Florida LLC	210328	Verizon
	Verizon Delaware LLC	565010	Verizon
	Verizon Washington D.C. Inc.	575020	Verizon
	Verizon California Inc.	542319	Verizon
	Verizon California Inc.	542302	Verizon
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon
	GTE Southwest d/b/a Verizon Southwest	442154	Verizon
	Verizon South Inc.	190233	Verizon
	Verizon South Inc.	190479	Verizon
	Verizon South Inc.	230864	Verizon
	MCImetro Access Transmission Services LLC	449007	Verizon
	RSA 7 Limited Partnership	359070	Verizon
	Iowa 8 Monona Limited Partnership	359071	Verizon



Verizon works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Verizon will review whether it can provide broadband service from other access points or utilize available equipment. If Verizon's review is unsuccessful, then the order is cancelled and the customer is notified.

Date: 6/18/2014

Name of companies covered by this Certification: Contel California

I, Margaret Serjak, certify that I am an officer of each of the Verizon entities listed above and, acting as an agent of these companies. Verizon has established operating procedures designed to comply with applicable consumer protection rules. Verizon is subject to service quality requirements in many states and complies with their related duties, which, depending on the state, may include periodic performance reporting, the implementation of improvement plans and monetary payments if the reported performance does not meet applicable standards.

Name of signatory: Margaret Serjak

Title of signatory: Region President, California

Date: 6/18/2014

Name of companies covered by this Certification: Contel California

I, Margaret Serjak, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Margaret Serjak

Title of signatory: Region President, California