

West Side (WV) Telephone Company

Study Area Code: 200277

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only. The rates for other ancillary services not specifically shown below are presented in West Side (WV) Telephone Company's tariff(s) on file with the Public Service Commission of West Virginia. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates:⁽¹⁾⁽²⁾

Residential Plan	R-1 Rate	Res. EAS Charge
Plan 1 – Economy rate exchange service which provides measured rate calling only, no usage charge allowance.	\$ 4.50	\$ -
Plan 2 – Flat rate calling only within the originating exchange or zone and there is no usage charge allowance to calls terminating in other exchanges or zones of the local service area.	\$ 10.50	\$ -
Plan 3 – Flat rate calling to specified areas with measured calling to all other exchanges or zones within the local service area and has no usage charge allowance.	\$ 14.25	\$ -
Plan 4 – Flat rate calling to all exchanges or zones within the local service area.	\$ 27.45	\$ -

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to West Virginia Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

West Side Telephone Company DBA
West Side Telecommunications

Section 14
First Revised Sheet 1
Cancels Original Sheet 1

S14. TEL-ASSISTANCE SERVICE

S14.1 General

Tel-Assistance Service is an offering designed to help qualified customers pay for their Local Exchange Service. Such qualified customers are charged a reduced rate for their local telephone service. Customers qualify for Tel-Assistance Service if:

1. The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:
 - Medicaid;
 - Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;
 - Supplemental Security Income (SSI);
 - Federal Public Housing Assistance;
 - Low-Income Home Energy Assistance Program (LIHEAP);
 - National School Lunch Program's free lunch program;
 - Temporary Assistance for Needy Families (TANF);
 - Benefits under other income related state or federal programs.
2. Other eligibility requirements may be established by the Commission.

(C)

(C)

(C) Change

Issued by authority of an Order of the Public Service Commission of West Virginia in
Case No. 12-1038-T-T dated August 16, 2012, effective August 24, 2012.

West Side Telephone Company DBA
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Section 14
Original Sheet 1a

S14. TEL-ASSISTANCE SERVICE

S14.2 Regulations

1. Tel-Assistance Service is available to qualified customers and is provided via a residence message or measured rate individual line.
2. Tel-Assistance Service is Local Exchange Service, and as such, is subject to the regulations governing Local Exchange Service in Section 5 of this Tariff. The rates specified herein for Tel-Assistance Service apply in lieu of the rates for Local Exchange Service in Section 5 preceding, except as may otherwise be specified following.
3. In order to qualify for Tel-Assistance Service, a customer must be certified by the Department of Health and Human Resources to the Telephone Company as eligible for Tel-Assistance Service. (C)
4. Tel-Assistance Service will continue to be provided to a customer only so long as such customer is certified as eligible by the Department of Health and Human Resources. Eligibility for Tel-Assistance Service shall be subject to initial and continuing verification by the Department of Health and Human Resources. (C)
| (C)
5. When the Telephone Company receives notice from the Department of Health and Human Resources, or from the customer, that the customer is no longer eligible for Tel-Assistance Service, the Telephone Company will then notify the customer that the Tel-Assistance Service will be discontinued or changed to another class of residence service. (C)
(C)

(C) Change

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Section 14
First Revised Sheet 2
Cancels Original Sheet 2

S14. TEL-ASSISTANCE SERVICES

S14.2 Regulations (continued)

6. No other Local Exchange Service may be provided in the same household with a Tel-Assistance Service to either the Tel-Assistance Service customer or any other person. On addition, a Tel-Assistance Service customer may not subscribe to foreign central office, foreign exchange or foreign zone services. (C)
7. A Tel-Assistance Service includes a usage allowance of up to \$2.00 per month, for local usage, excluding optional calling plans, or any combination thereof. (C)
8. No Service ordering/record charge or central office Line Connection Charge shall apply for changing a customer to or from Tel-Assistance Service.
9. A first-time Tel-Assistance subscriber may, at his or her options and for a period of 120 days following the commencement of his or her Tel-Assistance Service, change back to the service his or e had immediately prior to commencement of his or her Tel-Assistance Service, and the following regulations will be in effect for such change of service.
 - (1) No non-recurring service charges will apply.
 - (2) The customer will be billed only exchange rates and charges for the time that his or her Tel-Assistance Service was in effect that would have been charged for that period had the subscriber not made a service change within the period.
10. The Telephone Company shall not disconnect or interrupt a Tel-Assistance customer for failure to pay toll or long distance charges.

(C) Change

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Section 14
First Revised Sheet 3
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S14. TEL-ASSISTANCE SERVICE

S14.2 Regulations (continued)

11. A Tel-Assistance customer who may be required to pay a deposit will have the deposit waived if the customer voluntarily elects Tel-Assistance Toll Restriction Service. This service is available and is provided free of charge. Tel-Assistance Toll Restriction service allows the completion of local calls, calls to the operator for the completion of collect and third number billed calls, calls to 911 and other N11 service codes, calls to Toll Free Service telephone numbers and local directory Assistance calls. However, this service prevents the origination of all IntraLATA, InterLATA and interstate calls, 700/900 calls, calls to non-local Directory Assistance, as well as the use of an Operator Service, Verification and Interrupt Service. In addition, this service prevents the billing of collect and third number calls to the Tel-Assistance Line. (C)
12. The Telephone Company may initiate Tel-Assistance Toll Restriction Service if a Tel-Assistance customer has a delinquent balance for toll and/or long distance charges of \$20.00 or more. (C)
13. The federal subscriber line charge is waived for Tel-Assistance lines.

S14.3 Rates

	Per Month	
Tel-Assistance Service	\$3.75	(D)

(D) Decrease
(C) Change

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REDACTED – FOR PUBLIC INSPECTION

WEST SIDE TELEPHONE COMPANY (SAC 200277)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY