

West Side (PA) Telephone Company

Study Area Code: 170277

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service and facilities only. The rates for other ancillary services not specifically shown below are presented in West Side (PA) Telephone Company's tariff(s) on file with the Pennsylvania Public Utility Commission. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates⁽¹⁾⁽²⁾

Residential Plan	R-1 Rate	Res. EAS Charge
Plan 1 – Economy rate exchange service which provides measured rate calling only, no usage charge allowance.	\$ 4.50	\$ -
Plan 2 – Flat rate calling only within the originating exchange or zone and there is no usage charge allowance to calls terminating in other exchanges or zones of the local service area.	\$ 10.50	\$ -
Plan 3 – Flat rate calling to specified areas with measured calling to all other exchanges or zones within the local service area and has no usage charge allowance.	\$ 14.25	\$ -
Plan 4 – Flat rate calling to all exchanges or zones within the local service area.	\$ 27.45	\$ -

⁽¹⁾ Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Pennsylvania Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

⁽²⁾ Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

S14. LIFELINE SERVICE

S14.1 Description

Lifeline Service is a federally funded program established to provide monthly assistance to residential low income households who qualify for this service in accordance with the following Regulations.

S14.2 Regulations

1. Lifeline Service is available to qualified customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided.
 - a. One-Party Residence Line Rate or Local Measured Service Option.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service.
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-to-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Alerting and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Caller ID Per-call and Per-line Blocking.
 - n. Other eligible telecommunications services at tariffed rates.

(C) Indicates Change

S14. LIFELINE SERVICE

S14.2 Regulations (continued)

- 3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually by West Side Telecommunications to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * * *
- * Supplemental Security Income (SSI)
- * Medicaid
- * Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)
- * Low Income Home Energy Assistance Program (LIHEAP)

(C)

Additional Eligible Programs (Federal)

- * Federal Public Housing
- * National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and West Side Telecommunications.

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in S14.2 (3) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually by West Side Telecommunications. When West Side Telecommunications is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in S14.2 (3) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (30 days from the date of the notification), the customer can contact the Company to negotiate new Dial

(C) Indicates Change

West Side Telephone Company DBA
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Section 14
3rd Revised Sheet 3
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S14. LIFELINE SERVICE

S14.2 Regulations (continued)

Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connections charges will apply to existing services or options retained).

(C)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in S14.2 (2) above will be provided to Lifeline customers.
7. Customer requested temporary suspension of Lifeline Service is not permitted.
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
9. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
10. Lifeline customers are subject to all Residence service regulations in this and other tariffs of West Side Telecommunications.

(C) Indicates Change

West Side Telephone Company DBA
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Section 14
1st Revised Sheet 4
Cancels Original Sheet 4

S14. LIFELINE SERVICE

S14.2 Regulations (continued)

11. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customers' agent(s). (C)
12. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996. (C)
13. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifetime Service. Service restrictions will remain until the arrearage(s) have been paid in full. (C)
14. Any Lifeline customer who has a past due balance of Toll charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction. (C)
15. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered. (C)

(C) Indicates Change

Supplement No. 13 – Tariff Telephone PA P.U.C. No. 3

West Side Telephone Company DBA
West Side Telecommunications

Section 14
First Revised Sheet 5
Cancels Original Sheet 5

S14. LIFELINE SERVICE

S14.3 Lifeline Service Dial Tone Line Monthly Rate

- 1. Applicable Residence Dial Tone monthly rate minus \$9.25 ⁽¹⁾. (I)
- * * * (C)
- 2. Lifeline Service is subject to all applicable state, local and federal taxes, and (C)
surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

⁽¹⁾ See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 11-42 et al., CC Docket No. 96-45, FCC 12-11 (rel. Feb. 6, 2012).

* * *

(I) Indicates Increase
(C) Indicates Change

REDACTED – FOR PUBLIC INSPECTION

WEST SIDE TELEPHONE COMPANY (SAC 170277)

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY