



Mid Century Telephone Cooperative  
 285 Mid Century Lane • PO Box 380 • Fairview, IL 61432  
 Phone 309.778.8611 • Fax 309.783.3297 • www.midcentury.com

Mid Century Telephone Cooperative is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

	<u>Monthly Service Charge</u>
<b>Single Party Residence Service</b>	\$20.39
<b>Single Party Business Service</b>	\$20.39
<b>Federal Subscriber Line Charge-Single Line</b>	\$ 6.50
<b>Directory Assistance</b>	75¢

**Touch Tone Service** - provided as part of local service rate.

**Toll Blocking** - available at no charge for low-income customers that qualify.

**Emergency 911 Service** - charged according to government assessments

Access to operator services and interexchange services are available.

**Local calling** – unlimited within exchange area.

Low-income individuals eligible for Lifeline and Universal Telephone Service Assistance Program (UTSAP) telephone assistance programs may be eligible for discounts from these basic local service charges through state specified telephone assistance plans.

Basic services are offered to all consumers in the Mid Century Telephone Cooperative service territories at the rates, terms and conditions specified in the Cooperative's assessments. If you have any questions regarding Mid Century Telephone Cooperative services, please call Mid Century at 309-778-8611 or visit the business office at 285 Mid Century Lane, Fairview, Illinois.

**Lifeline and UTSAP Assistance**

Lifeline and UTSAP are government programs that make telephone service more affordable for eligible, low-income households.

**What is Lifeline?**

Lifeline is a federal program that provides a monthly reduction of \$9.25 on local telephone service to eligible households. If the eligible consumer voluntarily elects toll-blocking while initiating Lifeline service, a deposit is not required.

**What is UTSAP?**

The Universal Telephone Service Assistance Program is a program that helps pay the installation charge for telephone service. The UTSAP is funded through voluntary contributions from Illinois customers.

**Who is eligible?**

To be eligible for the program, you, your dependent, or your household must participate in one of the following programs:

- o Medicaid



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- Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's Free Lunch Program

Customers may also qualify for Lifeline if their total household income does not exceed 135% of the Federal Poverty Guidelines.

Proof of program eligibility is required upon enrollment but will not be kept or stored by Mid Century.

A Lifeline subscriber must re-certify their eligibility annually with Mid Century to ensure continuation of Lifeline benefits. Subscribers who are no longer eligible for Lifeline benefits must notify Mid Century.

**Are there restrictions?**

The Lifeline and UTSAP programs are limited to one primary wireline or wireless telephone per low-income household. Lifeline is non-transferable. Subscribers willfully making false statements in order to obtain these benefits can be punished by fine or imprisonment or can be barred from the program.

**How can I apply for the Lifeline and UTSAP Programs?**

To enroll in Lifeline, please call Mid Century Telephone Cooperative at 309-778-8611 or visit the business office at 285 Mid Century Lane, Fairview, Illinois.

May 2014

**REDACTED – FOR PUBLIC INSPECTION**

**MID CENTURY TELEPHONE COOPERATIVE (SAC 341054)**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**