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We live out in the middle of nowhere. We have relied on our broadband services for many years. We started out with Wild Blue had a few issues with it. But the biggest issue was when they changed the "unlimited" to "limited" without notice. When it happened my husband had come home and needed to submit his time for his pay the following week. We went back and forth with Wild Blue for a week when we found out they placed us on what they call a rolling 30 days. Which means what ever we do during the month will be taken from the following month. At that time I watched videos and such so the entire month would have been 0 internet while it rebuilt over a 30 day time period. We then went to Hughes net ( where we are now, it is a 24 hour roll over, but it is no way shape or form like the commercial they have where we can stream videos , watch movies .. what they fail to tell people is that these videos and movies suck down the broadband and you're left without internet until 1) you go without internet for 24 hours while it refills or 2) you buy a token for \$7.50 to get it refilled without waiting.

For people who live where we do and can not access cable internet spend \$120 a month ( must use autopay or pay a penalty of \$10 for a convenience fee to pay it our self without allowing these people access to our checking or credit card where we don't even get a paper bill ( which costs extra for that also) I have looked at the online bill and noticed we pay property taxes on this equipment and a bunch of other taxes on taxes.

Now that facebook and email programs have commercials embedded within the pages this takes up a lot of our broadband data and I feel this is unfair that we are so limited on pricing and how much we are allowed. Cable users are unlimited Huges net and these satellite broadband should be too for the price we pay just because we don't want to live in side city limits or close to a main highway we are taken advantage of severely because we have nothing else and they know it.

2Days ago I had to purchase a token because of updates on my computer ( hughes expects us to set our updates at 3 am but since that can not be done I have to set up and wait until 3 am to update my computer ) but in this case the computer company working on it had to download some patches which drained my usage to 0 . Now tonight there has been no videos our or movies , downloads or updates of any kind ( huges blames our wifi router is what eats it up ) that sometimes barely moves off 100% had now drain to 0 again. something needs to be done to make it fair to us and they need to quit lying to people in their commercials !