

DOCKET FILE COPY ORIGINAL



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August 1, 2014

ACCEPTED/FILED

AUG - 1 2014

Federal Communications Commission
Office of the Secretary

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket No. 00-257: Potential Transfer of Customers Between Carriers Pursuant to 47 C.F.R. § 64.1120(e)

Dear Ms. Dortch:

In accordance with the requirements of 47 C.F.R. § 64.1120(e), MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) hereby notifies the Commission of a potential transfer of customers from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA (Telecom*USA) to MCI. Both entities are wholly-owned subsidiaries of Verizon Communications Inc.

1. **Names of Parties to Transaction:** The names of the carriers involved in this transfer are Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA (transferor) and MCI Communications Services, Inc. doing business as Verizon Business Services (transferee).
2. **Type of Telecommunications Service Provided to Affected Customers:** The customers are served with presubscribed interexchange, toll-free, and calling card services.
3. **Date of the Transfer:** The transfer will take place on or after September 1, 2014 for any customer who does not select a different carrier after receiving a notice.
4. **Copy of the Notice Sent to Affected Customers:** A customer notification letter was sent to impacted Telecom*USA customers on August 1, 2014. Copies of the notice letters, which vary slightly by customer type and by particular states, are provided as Attachment 1.
5. **Certification of Compliance:** MCI hereby certifies compliance with the requirement to provide advance subscriber notice, in accordance with 47 C.F.R. § 64.1120(e)(3). MCI has also complied with the other statutory and Commission requirements that apply to this streamlined process.

If you have any questions concerning this notification, please contact me at 703-351-3058.

Respectfully submitted,

/s/ Mark J. Montano

No. of Copies rec'd _____
List ABCDE _____

Attachment

ATTACHMENT 1

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

August 1, 2014

RE: Account # [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI metro Access Transmission Services of Virginia, Inc. (MCI) on or after **September 1, 2014 (Transfer Date¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$7.95 per month and offers \$0.06 cents per minute for state-to-state long distance, instate rates vary by state.

The minimum usage fee is \$9.99 per month. So in any given month, if your usage charges are less than \$9.99, you will be billed the difference between the usage charges and the minimum fee so that your monthly charges equal a minimum of \$9.99. The \$7.95 MCI Nationwide monthly service fee does contribute to the \$9.99 minimum. Details of your new rate plan are available at: http://consumer.mci.com/mci_service_agreement/res_domestic_services_current_plans.jsp. You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate

¹ Transfer Date is subject to regulatory approval in certain states.

carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
PO Box 31303
Salt Lake City, UT 84130-1303

August 1, 2014

RE:Acct # [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance and/or toll free service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$7.95 per month and offers \$0.06 cents per minute for state-to-state long distance. Instate rates vary by state.

The minimum usage fee is \$9.99 per month. So in any given month, if your usage charges are less than \$9.99, you will be billed the difference between the usage charges and the minimum fee so that your monthly charges equal a minimum of \$9.99. The \$7.95 MCI Nationwide monthly service fee does contribute to the \$9.99 minimum. Details of your new rate plan are available at: http://consumer.mci.com/mci_service_agreement/res_domestic_services_current_plans.jsp. You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

Your intrastate service will continue to be offered under the same rates, terms and conditions (including those described in this letter) for 12 months after the transfer. MCI will provide you notice of any future changes to your intrastate or interstate rates, terms and conditions in the same ways Telecom*USA notified you, including notification on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and hope to continue providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

Telecom*USA

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August 1, 2014

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCImetro Access Transmission Services of Virginia, Inc. (MCI) on or after **September 1, 2014 (Transfer Date 1)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. You will retain your current service with no changes to rates, features, or terms and conditions. You will not incur charges for the transfer of your service(s) to MCI. **No action is required from you to continue your service(s) with MCI.**

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, leaving a message with you, by e-mail, with your consent, or publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

¹ Transfer Date is subject to regulatory approval in certain states.

(Continued on other side)

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

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P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

Telecom*USA.



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August 1, 2014

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED],

This letter is to inform you of the forthcoming transfer of your toll free service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your toll free service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Toll Free Basics rate plan. For your toll free service, your monthly fee is \$10.00 and your new state-to-state rate is \$0.09 cents per minute, and your in-state rate is \$0.09 cents per minute. Details of your new rate plan are available at: http://consumer.mci.com/mci_service_agreement/sb_domestic_services_current_plans.jsp. You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

You have the right to select a different carrier for your toll free service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

¹ Transfer Date is subject to regulatory approval in certain states.

(Continued on other side)

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-2222.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

August 1, 2014

RE: Acct # [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR INTRALATA SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your intraLATA service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI metro Access Transmission Services of Virginia, Inc. (MCI) on or after **September 1, 2014 (Transfer Date¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$2.95 per month and offers intraLATA rates based on location of residence: \$0.06 cents per minute for intraLATA calls in CA and MA, \$0.08 per minute in FL, KY, and PA, \$0.10 per minute in NC and TX, \$0.11 in IA, MN and VA, and \$0.13 in NV.

You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

You have the right to select a different carrier for your*intraLATA service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have an intraLATA preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first

¹ Transfer Date is subject to regulatory approval in certain states.

contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and hope to continue providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

Telecom*USA.

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August 1, 2014

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date 1)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service(s) with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$7.95 per month and offers \$0.06 cents per minute for state-to-state long distance, in-state rates vary by state.

The minimum usage fee is \$9.99 per month. So in any given month, if your usage charges are less than \$9.99, you will be billed the difference between the usage charges and the minimum fee so that your monthly charges equal a minimum of \$9.99. The \$7.95 MCI Nationwide monthly service fee does contribute to the \$9.99 minimum. Details of your new rate plan are available at: http://consumer.mci.com/mci_service_agreement/res_domestic_services_current_plans.jsp. You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

1 Transfer Date is subject to regulatory approval in certain states.

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MBD1-2014-08-01-07.24.51 000001 DR MBTU5E

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

Telecom*USA



0001 0001 00001 01 SP 0.480

August 1, 2014

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED],

This letter is to inform you of the forthcoming transfer of your long distance and/or toll free service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date ¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance and/or toll free service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Business Value Extra rate plan, which offers \$0.07 cents per minute for state-to-state long distance, in-state rates vary by state.

If you have toll free service, your new state-to-state rate is \$0.07 cents per minute, your new in-state rate is \$0.07 cents per minute and your new local toll rate is \$0.07 cents per minute plus a \$5.00 monthly service charge.

The minimum usage fee is \$10.00 per month. So in any given month, if your usage charges are less than \$10.00, you will be billed the difference between the usage charges and the minimum fee so that your monthly charges equal a minimum of \$10.00. The \$5.00 toll free monthly service fee does not contribute to the \$10.00 minimum. Details of your new rate plan are available at: http://consumer.mci.com/mci_service_agreement/sb_domestic_services_current_plans.jsp. You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

¹ Transfer Date is subject to regulatory approval in certain states.

(Continued on other side)

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You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

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We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

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P.O. Box 31301
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August 1, 2014

RE: Acct# [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR INTRALATA SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your intraLATA service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. Your long distance service will not be disrupted in any way by this change. However, your billing will move to a newer, easier-to-read format, and your pricing and services will change as outlined below. **No action is required from you to continue your service with MCI.**

You will have a new account with MCI and your new monthly bill will come from MCI. Your pricing will change to the MCI Nationwide rate plan which is \$2.95 per month and offers intraLATA rates based on location of residence: \$0.06 cents per minute for intraLATA calls in CA and MA, \$0.08 per minute in FL, KY, and PA, \$0.10 per minute in NC and TX, \$0.11 in IA, MN and VA, and \$0.13 in NV.

You will not incur any charges for the automatic transfer to MCI, but, additional taxes and surcharges may apply, including a Paper Billing Fee of \$1.99 per account.

Please make all future payments to your new account using the remit-to address shown on your new MCI invoice. You will receive a final bill from Telecom*USA and will be responsible for any outstanding charges.

You have the right to select a different carrier for your intraLATA service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have an intraLATA preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first

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contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified in advance of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and hope to continue providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

Telecom*USA

0001 0000 00001 01 MB 0.435



August 1, 2014

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. You will retain your current service with no changes to rates, features, or terms and conditions. You will not incur charges for the transfer of your service(s) to MCI. **No action is required from you to continue your service(s) with MCI.**

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

After your service has been transitioned to MCI, you will be notified of any future changes to these rates, terms and conditions on your monthly invoice, by a post card or letter, by our calling and speaking to you, leaving a message with you, by e-mail, with your consent, or publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

¹ Transfer Date is subject to regulatory approval in certain states.

(Continued on other side)

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI

Telecom*USA
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI
P.O. Box 31303
Salt Lake City, UT 84130-1303

August 1, 2014

RE: Acc [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED]

This letter is to inform you of the forthcoming transfer of your long distance and/or toll free service from Teleconnect Long Distance Services & Systems Company doing business as Telecom*USA to MCI Communications Services, Inc. doing business as Verizon Business Services (MCI) on or after **September 1, 2014 (Transfer Date)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by Telecom*USA.

Please rest assured there will be no interruption to your services. You will retain your current service with no changes to rates, features, or terms and conditions. You will not incur charges for the transfer of your service(s) to MCI. **No action is required from you to continue your service(s) with MCI.**

You have the right to select a different carrier for your long distance service(s). If you do not wish to receive service from MCI, you should select an alternate carrier directly (or through your local carrier) and make arrangements to transfer your service to the alternate carrier before **September 1, 2014**. If you choose to switch to an alternate carrier, you may incur a fee from that alternate carrier for the transfer of your services. There is no penalty from Telecom*USA for selecting a different carrier prior to the Transfer Date.

If you have a long distance preferred carrier freeze, Telecom*USA will contact your local service provider to transition your service to MCI. If you want to change to another carrier, you must first contact your local service provider to lift the preferred carrier freeze. Once your service has been transferred to MCI or another carrier, you can contact your local service provider to re-establish the freeze.

Please note that if you are a customer of Telecom*USA on the Transfer Date, your account will automatically be transferred to MCI.

Your intrastate service will continue to be offered under the same rates, terms and conditions for 12 months after the transfer. MCI will provide you notice of any future changes to your intrastate or interstate rates, terms and conditions in the same ways Telecom*USA notified you, including notification on your monthly invoice, by a post card or letter, by our calling and speaking to you, by leaving a message with you, by e-mail, with your consent, or by publication on the Company's website.

If you have any questions about this transition or about your service or billing, you may seek assistance as follows:

For inquiries or complaints prior to the Transfer Date, you may contact a Telecom*USA customer service representative at 1-800-777-2321.

For inquiries or complaints after the Transfer Date, you may contact an MCI customer service representative at 1-800-444-3333.

About MCI

MCI is affiliated with Telecom*USA. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

We thank you for your business and look forward to providing you with quality service.

Sincerely,

Telecom*USA
MCI