



# PUBLIC NOTICE

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## NOTICE OF TEMPORARY EXTENSION OF CERTIFICATION OF PURPLE COMMUNICATIONS, INC. AS A PROVIDER OF INTERNET PROTOCOL CAPTIONED TELEPHONE RELAY SERVICE

CG Docket Nos. 03-123 & 10-51

By the Acting Chief, Consumer and Governmental Affairs Bureau:

By this Public Notice, the Consumer and Governmental Affairs Bureau (Bureau) announces that it extends for 90 additional days, until November 8, 2014, the certification period for Purple Communications, Inc. (Purple), to provide Internet Protocol Captioned Telephone Service (IP CTS)<sup>1</sup> and to receive compensation from the Interstate TRS Fund (Fund) for the provision of this service.<sup>2</sup>

On November 14, 2008, the Bureau granted Purple certification for the provision of IP CTS.<sup>3</sup> This certification was granted for a period of five years, and was set to expire on November 13, 2013. On August 13, 2013, Purple Communications, Inc. (Purple) filed an application for Commission recertification to remain eligible for compensation from the Fund.<sup>4</sup>

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<sup>1</sup> IP CTS is a telecommunications relay service (TRS) designed to allow people with hearing loss to speak directly to another party on a telephone call and to simultaneously listen to the other party and read captions of what that party is saying over an Internet Protocol (IP) enabled device. See 47 C.F.R. § 64.601(16).

<sup>2</sup> See generally 47 C.F.R. § 64.606; *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51, Second Report and Order and Order, 26 FCC Rcd 10898 (2011) (*iTRS Certification Order*).

<sup>3</sup> *Notice of Certification of GoAmerica, Inc., as a Provider of Internet Protocol Captioning Telephone Service (IP CTS) Eligible for Compensation from the Interstate Telecommunications Relay Service (TRS) Fund*, CG Docket No. 03-123, Public Notice, 23 FCC Rcd 17055 (2008). On January 10, 2008, the company name changed from GoAmerica, Inc., to Purple Communications, Inc., pursuant to a merger arrangement.

<sup>4</sup> Purple Communications, Inc., *Amendment to Internet-Based TRS Recertification Application Purple Communications, Inc.*, CG Docket No. 03-123 (filed August 13, 2013). Purple had previously requested recertification for the provision of IP CTS via an amendment to a pending application for recertification as a provider of video relay service (VRS) and Internet Protocol relay service (IP Relay). Purple Communications, Inc., *Amendment to Application for Re-Certification as an Eligible Relay Provider* (filed Oct. 5, 2011). Purple filed further amendments on November 18, 2011, and December 27, 2011. On January 4, 2012, the Bureau advised Purple to reapply for IP CTS recertification on a date closer to the expiration date of its IP CTS certification. *Notice of Conditional Certification of Purple Communications, Inc., as a Provider of Internet Protocol Relay (IP Relay) and Video Relay Service (VRS) Eligible for Compensation from the Interstate Telecommunications Relay Service (TRS) Fund*, CG Docket No. 03-123, Public Notice, 27 FCC Rcd 112 (2012). On August 14, 2013, Purple reapplied for renewal of its IP CTS recertification, incorporating by reference its previous filings.

On several occasions since Purple's 5-year IP CTS certification was scheduled to expire on November 13, 2013, the Bureau extended its certification to allow the Bureau additional time to evaluate Purple's application.<sup>5</sup> The Bureau recently extended Purple's IP CTS certification for an additional 90 days to August 10, 2014, to allow the Bureau additional time to evaluate Purple's application.<sup>6</sup>

The Bureau continues to require additional time to evaluate Purple's application for recertification and to assess its compliance with the Commission's rules, including review and analysis of the results of the Commission's recent inspection of Purple's call center and a visit to one of its offices. We therefore temporarily extend Purple's IP CTS certification for an additional period of 90 days, until November 8, 2014.

We remind Purple of its continuing obligation to meet or exceed the requirements set forth in the Commission's rules and orders, including all operational, technical, and functional TRS standards.

This temporary extension is effective upon release of this Public Notice.

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For further information, please contact Gregory Hlibok, Consumer and Governmental Affairs Bureau, Disability Rights Office, at (202) 559-5158 (voice/videophone), (202) 418-0431 (TTY), or e-mail at [Gregory.Hlibok@fcc.gov](mailto:Gregory.Hlibok@fcc.gov).

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<sup>5</sup> *Notice of Temporary Extension of Certification of Purple Communications, Inc., as a provider of Internet Protocol Captioned Telephone Relay Service*, CG Docket Nos. 03-123, 10-51, Public Notice, 28 FCC Rcd 15710 (rel. November 13, 2013) (extended until February 11, 2014); *Notice of Temporary Extension of Certification of Purple Communications, Inc., as a provider of Internet Protocol Captioned Telephone Relay Service*, CG Docket Nos. 03-123, 10-51, Public Notice, 29 FCC Rcd 1258 (rel. February 11, 2014) (extended until May 12, 2014).

<sup>6</sup> *Notice of Temporary Extension of Certification of Purple Communications, Inc., as a provider of Internet Protocol Captioned Telephone Relay Service*, CG Docket Nos. 03-123, 10-51, Public Notice, 29 FCC Rcd 5051 (rel. May 12, 2014).