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. Currently, I have service with both Comcast and Time Warner. The service at Comcast has been extraordinarily awful. As an example, I spent 33 hours on the phone trying to correct the implementation of an upgrade which Comcast was offering!!! This is not an exaggeration. Although my experience with Time Warner has been somewhat better than this and other awful Comcast experiences, in my opinion, the merger of these two companies would lead to substantial worsening of customer services and less competition in the market place. I would strongly urge a REJECTION of the proposed merger of these two companies. Sincerely, arthur segal
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