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. I used to live in the borough of Queens, NY. Many years ago, my neighbors and I waited patiently for cable TV to come to us. We were promised great service and low prices. the initial monthly fee was \$24.99. Imagine that. We were thrilled. Everything was fine for a few years; then strange fees started showing up. The company always blamed governmental regulations. Oh well. Internet service was offered in my area around 2004. I bought a PC and added to the service to my package. Time going forward, the bill went from \$89/mo to \$169/mo. All this with Time Warner. The aforementioned \$169/mo was just for basic digital TV, no so-called premium stations like HBO or Showtime. There was no way to justify paying that much to watch TV. My internet service was just average and the telephone home service was included. In 2010 service started to deteriorate: the TV channels started to degrade, the internet got iffy. At the beginning of my association with Time Warner, I could always get someone on the line if a problem occurred. All of a sudden, the customer service line was manned by computers which took you round and round not letting you connect to anyone with a pulse. The service centers became overrun as irate customers (including me) traveled to the local center to be heard. We were met with staffers who did not care. As soon as Verizon Fios hit my area, I signed up. That meant one last trip to the service center; this time to return their equipment. Verizon was OK for 6mos. Then WHAM! nothing was working right: the TV pictures de-pixelated: the figures dissociated; both the phone service and the internet would stop working for hours on end. And of course, one had to do handstands to speak with a service rep. who treated customers as mental cases. Now living in Portland and encountering some of the same problems with Comcast: Please say NO WAY to the merger. I have suffered enough. Don't reward Comcast.