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. please do not let this merger go through. I currently have Time Warner and they are not customer friendly. I recently had an upgrade on my cable channels and was given HBO free for 3 months .I was told HBO would automatically be canceled at the end of this period. Wrong I had to go through the lengthy process getting through the automatic phone system to get HBO cancelled. I also rent a remote controller from TWC and it went bad .TWC wanted to charge me \$9.95 for sending me a new controller or I could drive 40 miles to their office to get a new one. this can only happen with a monopoly. very truly yours thomas smith.