

August 20, 2014

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Report of Chevra Hatzalah Volunteer Ambulance Corps, Inc.; CC Docket No. 91-281

Dear Ms. Dortch:

Chevra Hatzalah Volunteer Ambulance Corps, Inc. (“Hatzalah”), by its counsel, hereby submits the report required by the order issued by the Commission on February 20, 2013 in the above referenced proceeding.^{1/}

On September 30, 2011, Hatzalah filed a petition so that it could obtain calling party number (“CPN”) information for calls made to its emergency services telephone number, otherwise blocked pursuant to Section 64.1601(b) of the Commission’s rules.^{2/} The *Order* granted the request, stating that the public interest could be served “without undermining any countervailing privacy interests under the Commission’s rules.”^{3/} The *Order* was conditioned on compliance with several safeguards, one of which requires Hatzalah to submit two reports indicating whether and how the waiver has enhanced the ability of Hatzalah’s dispatchers to respond to requests for emergency services.^{4/}

In the eighteen months since issuance of the *Order*, Hatzalah has worked with Verizon – the local exchange carrier (“LEC”) covering the area where Hatzalah provides services – to institute the capabilities provided by the *Order*. Unfortunately, Hatzalah has not yet been able to implement those capabilities due to, among other reasons, an abrupt change in its key personnel

^{1/} See *Rules and Policies Regarding Calling Number Identification Service – Caller ID; Petition of Chevra Hatzalah Volunteer Ambulance Corps Inc. for Waiver of Section 1601(b) of the Commission’s Rules – Blocked Telephone Numbers*, Order, 28 FCC Rcd. 1253 (2013) (“*Order*”).

^{2/} See *Petition for Waiver of Chevra Hatzalah Volunteer Ambulance Corps Inc.*, CC Docket No. 91-281, at 5 (filed Sept. 30, 2011) (“*Petition*”).

^{3/} See *Order* ¶ 1.

^{4/} See *Order* ¶¶ 14-15, 18. Hatzalah is required to submit its reports in CC Docket No. 91-281 no later than six and 18 months after release of the *Order* (covering the timeframes from zero-to-six months and zero-to-18 months, respectively). *Id.* ¶ 14, n.59. The compliance deadlines are thus August 20, 2013 and August 20, 2014.

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and Hatzalah's move to new headquarters. That move, however, was an important prerequisite to Hatzalah's ability to implement the capabilities envisioned by the *Order*. In particular, the headquarters relocation also included an upgrade to Hatzalah's telephone, computer, and computer-aided dispatch system. The revision to the dispatch system will permit Hatzalah to more completely comply with the conditions specified by the Commission.^{5/}

Although Hatzalah has not yet fully implemented the capabilities granted by the *Order*, it remains committed to working cooperatively with Verizon so that it can access the Automatic Location Information ("ALI") database for calls coming from subscribers that have requested that their numbers be blocked and use that information to locate units and ambulances closest those callers. Hatzalah continues to anticipate that once this process has concluded, its dispatchers will be able to facilitate more timely and accurate responses to requests for emergency care. The benefit of unblocking these numbers will be in line with the benefits that Hatzalah currently gets from E911 for unblocked calls. Its computer aided dispatch ("CAD") system is automatically propagated with name, address, and cross streets when it receives an unblocked call. Within milliseconds, this information is transferred to maps for both identifying the closest responders and navigating to the caller's location. This is especially helpful in less populated regions that Hatzalah serves. Without the relief the *Order* provides, numbers will remain blocked and the dispatcher would need to obtain important information from the caller – if he or she is calm enough to provide the information. This service has already been proven to save valuable minutes of call response for unblocked calls and in critical situations is the difference between life and death. If the Commission continues to believe that it would be useful to receive updates on Hatzalah's progress, it would be pleased to provide further reports.

The Commission may direct questions regarding the foregoing to the undersigned.

Respectfully submitted,

/s/ Russell H. Fox

Russell H. Fox
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Corps Inc.*

^{5/} See *Order* ¶ 15.