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I'm sure my message will have no impact whatsoever, and probably not be read by anyone but I am so disgusted by Comcast I am taking yet more time out of my work day to make these comments. I have used comcast internet and TV service for many years at several locations simultaneously, and also for my college students. Earlier this year we switched from verizon to combine phone as well with comcast after repeated offerings from comcast about great service and pricing. Suffice it to say, we have had ten months of continual outages and interruptions in our services. And comcast customer service (that is so inept it should change its name to customer aggravation) has told us repeatedly that they will give us credits for our days of outages once the problem is \"fixed.\" The problem never really gets fixed. And each time I call billing to get a credit they tell me to wait. I finally complained to corporate headquarters and my only response was, \"We gave you a credit on your bill of \$58 and that is all you will get.\" I 'll be switching all my services to verizon as have so many of our neighbors and friends. Comcast is a nightmare to deal with if you have any problems. They lie and waste hours of our time away from work and will not compensate in any way. Do not allow this merger. Comcast will continue to raise their prices and have even more license to treat people horribly. Their record of abysmal service and non-existent customer service is clear to everyone who has ever used their services. Allowing them more leeway to abuse more customers is criminal on the part of the FCC. Shelley Rudick