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**PUBLIC UTILITIES COMMISSION**

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



August 27, 2014

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

Re: Ex Parte Notice *In the Matter of Inquiry into Circumstances of Major 911 Outage Centered in Washington State on April 9-10, 2014*  
PS Docket No. 14-72

Dear Ms. Dortch:

The California Public Utilities Commission submits this ex parte notice pursuant to 47 C.F.R. § 1.1206(b)(2). On August 20, 2014, several members of the staff of the California Public Utilities Commission (CPUC) met with Lauren Kravetz, Deputy Chief of the FCC's Cybersecurity and Communications Reliability Division in the CPUC's offices in San Francisco. The CPUC staff present were Helen Mickiewicz, Assistant General Counsel, Legal Division; Ryan Dulin, Director, Communications Division; Michael Amato, Program Manager, Communications Division; and Charles Christiansen, Supervisor, Communications Division.

In the course of the meeting, CPUC staff explained that the CPUC has sent a data request to Verizon seeking information about both the outage itself, when Verizon learned about the outage, and how Verizon responded to the outage. Further, CPUC reported that the CPUC anticipates sending a second data request to Verizon seeking answers to follow-up questions.

Marlene H. Dortch  
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Thank you for your assistance in making this information part of the record. If you have any questions about this notice, please do not hesitate to contact me at 415.703.1319, or by e-mail at [Helen.mickiewicz@cpuc.ca.gov](mailto:Helen.mickiewicz@cpuc.ca.gov).

Sincerely,

/s/ HELEN M. MICKIEWICZ

Helen M. Mickiewicz  
Assistant General Counsel

HMM:cdl