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We have lived along Lead Mine Valley Road in Bradley County, TN, for the past four (4) years. During that time, we've struggled to have an effective Internet connection. For most of the time, we've used Verizon's Jetpack. It is rather pricey, and the service in our area is not the best. Connectivity comes and goes, and it's certainly not something we can rely on all the time. Some of our Internet usage is work-related, and it's frustrating when you can't connect or you have a slow connection to complete your work. We support EPB's petition in this matter!