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They are already behaving like they have a monopoly (over priced and poor service). A merger will only make this worse and should not be allowed. ISP's should be classified as tier II common carriers. The FCC should publish standard tools that will provide performance measures at the home. When I pay for a given speed, I expect it at any time I want to use it. Not at an average or at a peak moment - when I want it as long as I want it. We need a tool to hold ISP's accountable for the (poor) service they provide.