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September 22, 2014

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Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

*RE: MB Docket No. 14-57*

Dear Chairman Wheeler:

As an independent agent for American Family Insurance, I depend on being able to buy top-quality telephone and Internet services at competitive prices in order to run my business.

Located in the small town of Oak Grove, I have been very happy with Comcast's ability to serve my small business's needs. I have even referred other business owners to Comcast. In the time I have been a Comcast business customer, I have experienced at least three service upgrades, in which Comcast increased my Internet speeds without increasing prices. Even though I'm located in small-town Missouri, I can buy service from Comcast that is the same as the service that is available in big cities.

Like most small businesses, I depend on my phone lines and Internet connections to serve my existing customers and get new ones. I have been impressed with Comcast's commitment to serving the needs of small business customers. The FCC should take this into consideration as it reviews Comcast's application to merge with Time Warner Cable.

Sincerely:

Russell Douthitt